



Dear Colleague,

We are thrilled to extend an invitation to you for a unique and transformative opportunity at Mercy Health. As the Executive Director of Transformation and Performance Improvement at Mercy Health, I am seeking an exceptional leader to join our team in the pivotal role of Director, Continuous Improvement and Data Analytics.



At Mercy Health, we are more than just a healthcare organisation; we are a community grounded in a 2,000-year tradition of caring for others. Our commitment to delivering compassionate, high-quality healthcare services is unwavering, and we are at an exciting juncture in our journey. The establishment of the Mercy Ministry Companions marks a new phase, and we are looking for a visionary leader to be an integral part of our continued success.

The Director, Continuous Improvement and Data Analytics, will play a crucial role in shaping the future of Mercy Health. Reporting directly to me, you will lead the development and execution of a robust Continuous Improvement and Data Analytics strategy across our organisation. Your responsibilities will include managing dedicated teams, aligning operational plans with our strategic framework, and fostering a culture of continuous improvement. This role is a unique opportunity to facilitate communication between executive leadership and managers, ensuring a coordinated and effective approach to our mission.

At Mercy Health, we are more than a workplace; we are a community dedicated to making a meaningful impact on the health and well-being of communities across Australia. Our values – Compassion, Hospitality, Respect, Innovation, Stewardship, and Teamwork – are not just words but the guiding principles that shape our daily practices and foster a supportive and inclusive work environment.

We seek a leader with a proven track record in driving continuous improvement and data analytics. While knowledge of the healthcare sector is desirable, we welcome professionals from outside the healthcare domain. Your ability to engage



and empower teams will be instrumental in achieving our strategic objectives. If you are passionate about making a difference, building strong relationships, and contributing to a transformative journey, we look forward to hearing from you.

This role presents an opportunity to lead and contribute to a transformative journey in one of Australia's premier healthcare organisations. If you are ready to take on the challenge and make a meaningful impact on the lives of those we serve, we invite you to be part of the Mercy Health family.

Thank you for considering this exciting opportunity.

To discuss this opportunity further, please reach out to our leading consultants from Alumni Global:

- **Suzanne Reiger, Senior Researcher** – suzanne.reiger@alumniglobal.com +61 433 796 161
- **Laurence Sims, Principal Consultant** – laurence.sims@alumniglobal.com +61 456 789 856

Kind regards.

Clinton Cummins
Executive Director, Transformation & Performance Improvement
Mercy Health