

# Welcome Letter

Dear Candidate

Thank you for your interest in our Trust at this exciting time. We are truly passionate about the delivery of exceptional services and now require outstanding leaders to join our senior team. The role of Director of Transformation & Improvement is a critical one that will add capacity, capability, expertise and diversity of thought to our organisation.

Here at East Sussex Healthcare NHS Trust we are a large provider of acute and specialist services, offering scale and complexity. With a reputation for innovation and delivery, our 7,000 committed staff have delivered sustained improvements over the past few years, recognised by our Good CQC rating in 2020. Over the next few years we will be completely redeveloping our estate and this presents us with the opportunity to challenge our ways of working and delivering care – these new roles will play a leading part in redefining both who we are and how we deliver services.

We are proud of the achievements of our teams over the pandemic and of our performance improvements and the culture we have developed, and we are beginning to look to the future with ambition and confidence. The creation of these roles will underpin our capability to deliver our ambition and vision, enabling us to think differently and fundamentally change the way we deliver care to a diverse population of 525,000 people and support our talented colleagues.

The role of Director of Transformation and Improvement offers significant scope for talented individuals to shape a highly impactful role that will drive strategic alignment across the Trust's spectrum of services. The focus will lay in digital enablement, capital development to enhance service efficiency, quality and patient experience, as well as through service and care pathway redesign to achieve resilience that is tilted towards place-based care and enhanced accessibility. Our new Director of Transformation and Improvement will bring a track record of accomplishment in a health and care setting to deliver transformation that leads to tangible improvements across services. This will require outstanding communication, networking and influencing skills, utilising improvement methodologies underpinned by sound operational knowledge, that enable new and innovative ways of working to be embedded across our clinical teams and externally into the Integrated Care Board (ICB).

We hope the information contained on this website energises and excites you, and if you are enthusiastic and passionate about the potential of joining our Trust and believe that your skills and experiences equip you to make a difference to our patients and staff, we encourage you to speak to Alumni who are supporting the Trust in this vital appointment.

We look forward to meeting you through the process.

Yours sincerely

**Joe Chadwick-Bell, Chief Executive**  
**Steve Aumayer, Chief People Officer**